## HSC Utility Management Program How to Download Quarterly Reports

March 2019



### Step 1: Log in to UMP



#### Choose A Compatible Internet Browser

#### The UMP system can be used on:



Chrome (57+)



Firefox (53+)



Safari (latest version for Mac)

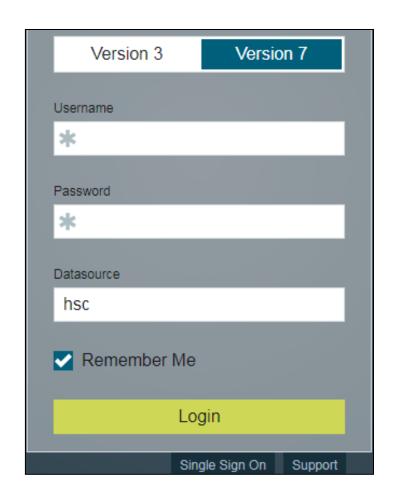
UMP is **not** compatible with:





#### Log-in to UMP at <a href="https://my.energycap.com/app/login">https://my.energycap.com/app/login</a>

- 1. Click Version 7.
- Enter your Username and Password.
- 3. In Datasource, type: **hsc**.
- 4. Click Login

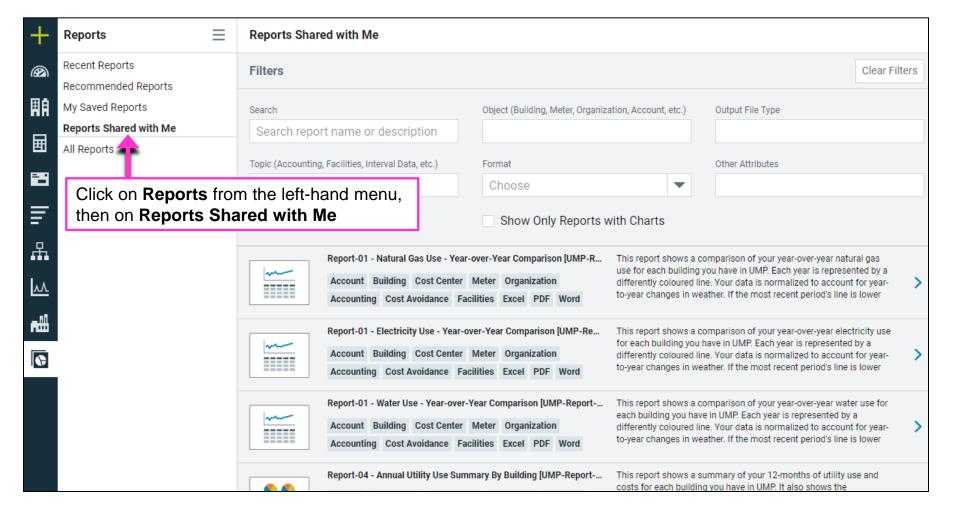




# Step 2: Download Your Reports



#### Go to: Reports – Reports Shared With Me

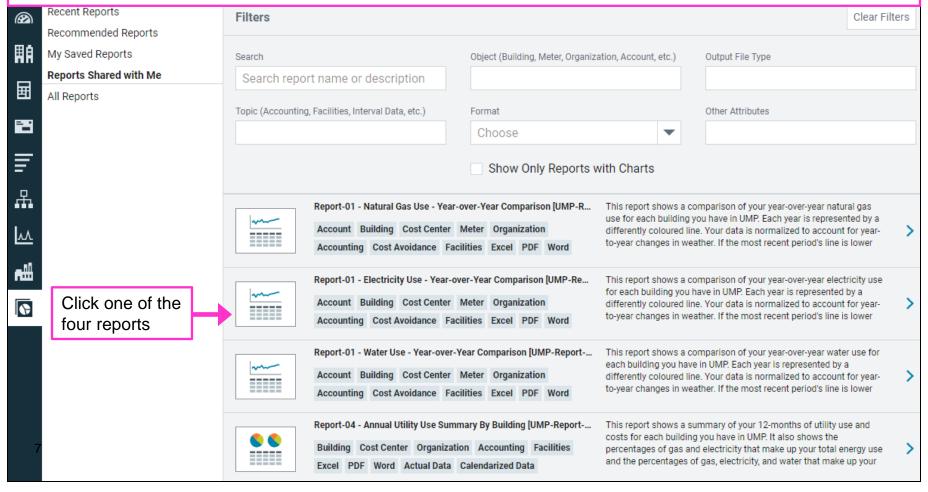




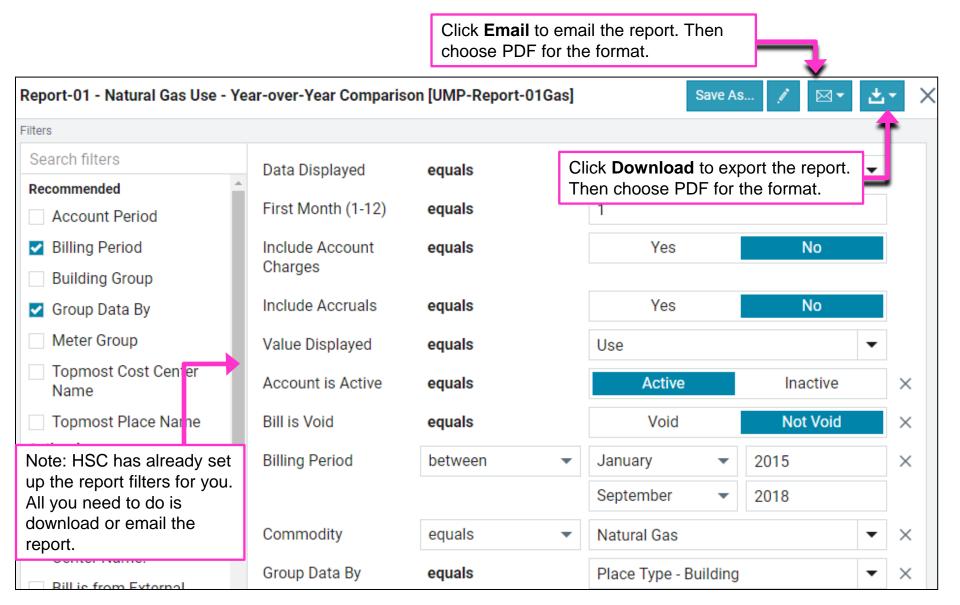
#### Click on the Report You Want to Run

HSC has set up four quarterly reports for you under **Reports Shared with Me**. They include:

- Year-over-Year Use Comparison: 1 report each for natural gas, electricity, and water comparing your usage over multiple years
- Annual Utility Use Summary: shows 12 months of utility use and costs in pie-chart summaries



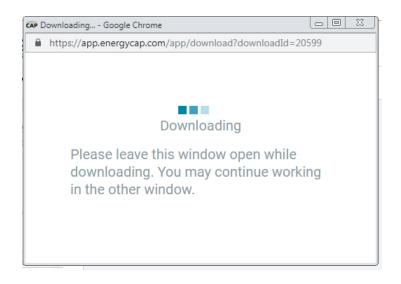
## In the Report's box, click Download or Email and choose "PDF".

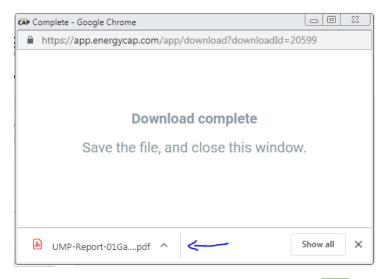


#### Your report will run

- A pop-up box will appear while your report generates.
  - If you have many buildings in UMP, it may take a minute or two to run the report.

 When the report is ready, click on the file at the bottom of this pop-up box.





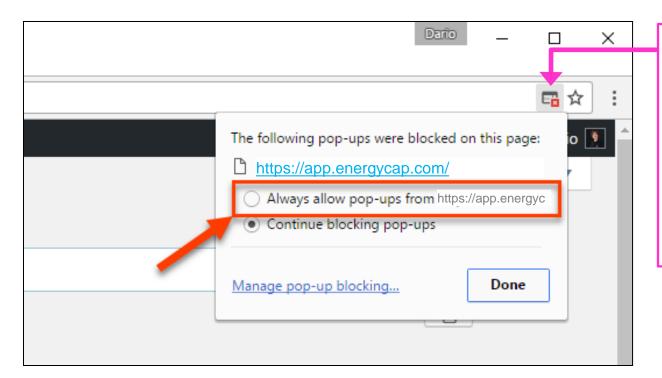


# Troubleshooting: Allow Pop-up Boxes in Your Internet Browser



#### Always Allow "Pop-ups" for UMP

- UMP uses Pop-ups when running reports and other tasks
- Make sure you set your Internet Browser to allow "Popups" for the UMP website



If you see this icon in the Address Bar of your Internet Browser, it means Pop-ups boxes are blocked. Click the icon. Then click on Always allow pop-ups and then click Done.



#### Questions?



#### **HSC Energy Services**

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